

# Appendix

## Sample tweets

Table A1: Example tweets classified as "Expresses Trust" or "No Expression of Trust."

Tweet	Target	Gender	Role	Involvement as	Country	Date	Expression of Trust
<b>Expresses Trust</b>							
not going to lie so impressed by rishi sunak	Rishi Sunak	M	Politician	Chancellor of the Exchequer	UK	2020-03-20	Yes
ruth may thank you for being you	Ruth May	W	Expert	Chief Nursing Officer for England	UK	2020-03-20	Yes
j ai trouv le prsident emmanuel macron la hauteur de sa fonction il a trouv le ton juste pour sadresser notre nation lgitimentement inquie il a clairement pris conscience de ltat d urgence conomique et sanitaire	Emmanuel Macron	M	Politician	President of France	FR	2020-03-12	Yes
coronavirus meloni grazie a mattarella per richiamo a coinvolgimento e impegno significative parole per coraggio sistemasanitario	Sergio Mattarella	M	Politician	President	IT	2020-03-06	Yes
orgulloso de tener a gente en el gobierno como margarita robles que hizo un emocionado discurso en el palacio de hielo en honor a los fallcidos por el coronavirus incluso la derecha le ha alabado este gesto y sinceramente me congratula como persona de izquierdas	Margarita Robles	W	Politician	Minister of Defense	ES	2020-04-22	Yes
<b>No Expression of Trust</b>							
coronavirus updates boris johnson says he has tested positive for covid	Boris Johnson	M	Politician	Prime Minister	UK	2020-03-27	No
dominic raab just licked his fingers while talking about coronavirus to turn a page	Dominic Raab	M	Politician	First Secretary of State	UK	2020-03-30	No
ich kann diesen lothar wieler schon jetzt nicht mehr sehen und hren habe auch langsam das gefhl dass er sich in der rolle des mittlerweile an alle zwei tagen berbringer schlechter nachrichten pudelwohl fhlt der drosten genauso	Lothar Wieler	M	Expert	President of the Robert Koch Institute	DE	2020-03-25	No
edstadler drfte die europakarte nicht mehr im kopf haben traurig fr sie so als europaministerin das wird wohl als corona virus abgetan werden	Karoline Edtstadler	W	Politician	Minister for the EU and Constitution	AT	2020-04-07	No
raquel yotti en directo el isciii ha comenzado a financiar dos proyectos para luchar contra el covid	Raquel Yotti	W	Expert	Director General of the Instituto de Salud Carlos III	ES	2020-03-28	No

## **Validation**

To evaluate the validity of the sentiment classifier used to approximate the affective component of trust, human-coded annotations were used as a 'gold standard'. A sample of tweets was manually coded for expressions of trust, distrust, or neutrality toward the communicators mentioned. The coders followed guidelines emphasizing tone, intent, and context to determine whether trust or distrust was conveyed, rather than relying solely on keyword presence. These guidelines included definitions and examples to ensure consistent annotation across tweets.

The validation dataset consists of 502 tweets, representing approximately 4% of the total corpus. Tweets were drawn using stratified sampling to account for variation across countries and different phases of the pandemic. The manual coding was performed by trained student coders familiar with the annotation protocol.

Tables A2 and A3 present the results. Table A2 shows performance metrics across the six countries. Table A3 provides class-specific performance results for the categories: distrust (0), neutral (1), and trust (2). These include sensitivity, specificity, predictive values, prevalence, and balanced accuracy. The classifier shows relatively strong performance in distinguishing trust-related expressions, supporting its use as a measure of affective trust.

Table A2: Classification performance metrics by country.

Country	Accuracy	Balanced Accuracy	Macro F1
AT	0.857	0.833	0.796
DE	0.467	0.623	0.497
ES	0.477	0.581	0.506
FR	0.442	0.655	0.371
IT	0.541	0.657	0.481
UK	0.638	0.733	0.574

Table A3: Classification performance metrics for trust, neutral, and distrust expressions in tweets.

Metric	Class: 0 (Distrust)	Class: 1 (Neutral)	Class: 2 (Trust)
Sensitivity	0.8797	0.4490	0.5000
Specificity	0.5203	0.9149	0.9449
Positive Predictive Value	0.4572	0.8981	0.3659
Negative Predictive Value	0.9040	0.4986	0.9675
Prevalence	0.3147	0.6255	0.0598
Detection Rate	0.2769	0.2809	0.0299
Detection Prevalence	0.6056	0.3127	0.0817
Balanced Accuracy	0.7000	0.6820	0.7225

## Robustness Checks

Table A4: Model 2 specification as linear regression model without random effects.

	<i>Dependent variable:</i>
	Positive Sentiment
Gender(women)	0.391*** (0.095)
Deaths weekly	0.011 (0.039)
Trust in gov	0.028 (0.039)
Women in parliament	0.029 (0.039)
Days since first presscon	0.088** (0.035)
Gender(women):Deaths weekly	0.226** (0.090)
Constant	−2.548*** (0.036)
Observations	12,718
AIC	6,855.306
<i>Note:</i> *p<0.1; **p<0.05; ***p<0.01	

Table A5: Testing for sensitivity to extreme cases by dropping UK from the sample.

	<i>Dependent variable:</i>	
	Positive Sentiment	
	Model 1	Model 2
	Odds Ratio (95% CI)	Odds Ratio (95% CI)
Role(Politician)	0.869 [0.512, 1.472]	
Role(Expert)	2.012** [1.015, 3.987]	
Trust in scientists	0.957 [0.766, 1.194]	
Gender(women)		1.619*** [1.168, 2.245]
Deaths weekly	1.097 [0.927, 1.298]	−0.871 [0.713, 1.064]
Days since first presscon	1.080 [0.984, 1.185]	1.076 [0.981, 1.179]
Gender(women):Deaths weekly		2.009*** [1.482, 2.727]
Trust in gov	1.025 [0.846, 1.242]	1.003 [0.881, 1.141]
Women in parliament		0.841* [0.694, 1.019]
Constant	0.086*** [0.042, 0.177]	0.081*** [0.053, 0.124]
Observations	4,402	4,402
Log Likelihood	−1,287.627	−1,280.057
Akaike Inf. Crit.	2,591.255	2,576.114
ICC	0.2259884	0.100888

*Note:*

\*p<0.1; \*\*p<0.05; \*\*\*p<0.01

Table A6: Stratified subsampling by countries to test for extreme case sensitivity.

	<i>Dependent variable:</i>	
	Positive Sentiment	
	Model 1	Model 2
	Odds Ratio (95% CI)	Odds Ratio (95% CI)
Role(Politician)	0.471*** [0.288, 0.771]	
Role(Expert)	1.295 [0.727, 2.307]	
Trust in scientists	0.902 [0.701, 1.162]	
Gender(women)		1.619*** [1.168, 2.245]
Deaths weekly	1.067 [0.952, 1.196]	0.871 [0.713, 1.064]
Days since first presscon	1.059 [0.953, 1.176]	1.076 [0.981, 1.179]
Gender(women):Deaths weekly		2.009** [1.482, 2.727]
Trust in gov	1.149 [0.921, 1.433]	1.003 [0.881, 1.141]
Women in parliament		0.841 [0.694, 1.019]
Constant	0.137*** [0.063, 0.298]	0.081*** [0.053, 0.124]
Observations	6,358	6,358
Log Likelihood	-1,687.062	-1,689.753
Akaike Inf. Crit.	3,390.123	3,395.506
ICC	0.1362594	0.09368279

Note:

\*p<0.1; \*\*p<0.05; \*\*\*p<0.01

Table A7: Stratified subsampling by communicator role to test for extreme case sensitivity.

	<i>Dependent variable:</i>	
	Positive Sentiment	
	Model 1 Odds Ratio (95% CI)	Model 2 Odds Ratio (95% CI)
Role(Politician)	0.651* [0.405, 1.048]	
Role(Experts)	1.842** [1.068, 3.177]	
Trust in scientists	1.045 [0.899, 1.214]	
Gender(women)		1.686*** [1.289, 2.204]
Deaths weekly	1.116** [1.009, 1.234]	1.050 [0.944, 1.169]
Days since first presscon	1.003 [0.910, 1.105]	1.009 [0.916, 1.112]
Gender(women):Deaths weekly		1.378*** [1.097, 1.730]
Trust in gov	0.957 [0.847, 1.082]	0.975 [0.862, 1.102]
Women in parliament		0.959 [0.813, 1.132]
Constant	0.119*** [0.071, 0.201]	0.079*** [0.059, 0.105]
Observations	7,630	7,630
Log Likelihood	-1,974.712	-1,984.210
Akaike Inf. Crit.	3,965.424	3,984.421
ICC	0.2413394	0.111432

*Note:* \*p<0.1; \*\*p<0.05; \*\*\*p<0.01

Table A8: Test for interaction of gender and role.

	<i>Dependent variable:</i>
	Positive Sentiment
	Odds Ratio (95% CI)
Gender(women)	1.824* [0.896, 3.716]
Role(Politician)	0.735 [0.457, 1.182]
Role(Expert)	2.111** [1.172, 3.800]
Deaths weekly	1.137*** [1.052, 1.229]
Trust in gov	0.999 [0.899, 1.112]
Women in parliament	0.893 [0.771, 1.033]
Days since first presscon	1.019 [0.945, 1.100]
Gender(women):Role(Politician)	0.686 [0.316, 1.489]
Gender(women):Role(Expert)	0.469* [0.198, 1.107]
Constant	0.104*** [0.059, 0.182]
Observations	12,718
Log Likelihood	-3,394.236
Akaike Inf. Crit.	6,810.471
ICC	0.1179574
<i>Note:</i>	*p<0.1; **p<0.05; ***p<0.01



## Model Coefficients

Table A9: Model 1 Coefficients

	Estimate	Std. Error	z value	Pr(> z )
(Intercept)	-2.090	0.299	-7.001	0.000
Role(Politician)	-0.534	0.185	-2.880	0.004
Role(Expert)	0.421	0.217	1.935	0.053
Trust in Scientists	-0.068	0.074	-0.916	0.360
Deaths weekly	0.126	0.040	3.179	0.001
Days since first presscon	0.022	0.038	0.578	0.563
Trust in gov	0.074	0.065	1.135	0.256

Table A10: Model 2 Coefficients

	Estimate	Std. Error	z value	Pr(> z )
(Intercept)	-2.103	0.176	-11.956	0.000
Gender(Women)	-0.419	0.109	-3.835	0.000
Deaths weekly	0.082	0.086	3.618	0.000
Trust in gov	0.015	0.055	0.282	0.778
Women in parliament	-0.121	0.074	-1.634	0.102
Days since first presscon	0.022	0.039	0.583	0.560
Gender(women):Deaths weekly	-0.231	0.091	-2.531	0.011

## Number of documents

Table A11: Number of tweets with communicator mentioned, the total number of tweets per country, and the sampling period.

Country	Tweets with Communicator Mentioned	Total Tweets in Dataset	Sampling Period
AT	132	4057	26.02.20 to 02.05.20
DE	671	28624	11.03.20 to 29.04.20
ES	913	138818	12.03.20 to 27.04.20
FR	1953	116558	02.03.20 to 11.07.20
IT	733	101180	30.01.20 to 15.05.20
UK	8316	355204	03.03.20 to 12.05.20

## Twitter search terms

Table A12: Google Search terms for each Country

Country	Search Terms
AT	corona virus, österreich virus, corona virus österreich, virus wien, china virus, china, korona virus, der virus, corona virus wien, symptome, virus italien, das virus, italien corona virus, corona virus symptome, corona virus news, corona virus austria, covid virus, virus in österreich, corona virus live, sars virus, corona virus china, corona virus in österreich, corona virus fälle, corona virus orf, corona virus aktuell, wuhan, covid 19, tirol corona virus, covid 19 virus, corona virus usa, china coronavirus, corona virus zahlen, italien coronavirus, corona virus, china virus
FR	corona, virus corona, le virus, virus coronavirus, france virus, chine virus, france corona virus, le virus corona, virus en france, le coronavirus, virus coronavirus france, anti virus, carte virus, masque virus, virus covid 19, italie virus, virus chinois, virus en chine, corona virus en france, coronas virus, virus grippe, virus paris, grippe, nouveau virus, virus de chine, virus coronavirus france, corona virus en france, coronas virus, virus chine coronavirus, corona virus mort, carte corona virus, corona virus italie, corona virus monde, corona virus paris, virus chine france, corona virus symptome, wuhan, france corona virus, info corona virus, virus allemagne, nouveau virus chine, symptômes corona virus, attestation corona virus, chine virus 2020, masque coronavirus, corona virus direct
IT	corona, corona virus, virus coronavirus, virus italia, corona virus italia, virus oggi, virus cina, sintomi corona virus, corona virus oggi, news virus, notizie corona virus, virus in italia, ultime corona virus, ultime notizie virus, casi corona virus, news corona virus, corona virus ultime notizie, corona ultime notizie, ultima ora virus, corona virus in italia, morti corona virus, papilloma virus, corona virus lombardia, virus cinese, corona virus contagi, corona virus roma, decreto corona virus, coronavirus sintomi, virus covid 19, corona virus veneto, mappa corona virus, corona virus dati, corona virus cina, ansa ultima ora virus, corona virus scuole, corona virus sicilia, corona virus ansa, corona virus piemonte
DE	virus corona, virus deutschland, china virus, corona deutschland virus, corona virus live, der virus, symptome, corona virus ticker, corona virus live ticker, symptome corona virus, das virus, news virus, news corona virus, virus italien, korona virus, corona virus aktuell, virus berlin, virus in deutschland, virus karte, italien corona virus, corona virus china, berlin corona virus, corona virus zahlen, corona virus in deutschland, corona virus nrw, corona deutschland virus, corona virus live ticker, corona virus aktuell, corona virus china, berlin corona virus, corona virus zahlen, corona virus in deutschland, corona virus nrw, corona virus bayern, wuhan, corona virus germany, coronavirus china, corona virus usa, symptome coronavirus, corona virus nachrichten, covid 19, corona virus test, corona virus hamburg

Country	Search Terms
UK	corona virus, corona, uk virus, coronavirus virus, uk corona virus, news virus, virus in uk, virus deaths, virus update, coronavirus virus uk, corona virus news, virus symptoms, virus latest, corona virus cases, corona virus in uk, china virus, corona virus deaths, corona virus symptoms, corona virus update, corona virus bbc, latest corona virus, corona virus latest, new virus, virus deaths uk, covid 19 virus, corona virus death, what is corona virus, bbc news corona virus, carona virus, corona virus test, corona virus deaths uk, corona virus world, corona virus italy, corona virus in the uk, corona virus china, corona virus nhs, uk corona virus update, corona virus map, london corona virus
ES	corona, corona virus, el virus, coronavirus virus, virus españa, españa corona virus, virus china, virus en españa, corona virus en españa, virus madrid, corona virus noticias, nuevo virus, virus italia, madrid corona virus, corona virus hoy, gripe, virus gripe, juego virus, virus en china, virus covid 19, corona virus ultima hora, que es un virus, virus nilo, corona virus spain, sintomas corona virus, corona virus en españa, corona virus noticias, madrid corona virus, corona virus hoy, virus covid 19, corona virus ultima hora, corona virus spain, sintomas corona virus, nuevo virus china, mapa corona virus, wuhan, corona virus china, virus wuhan, corona virus en madrid, coronavirus virus, corona virus valencia, corona virus andalucia, corona virus en el mundo, nuevo virus en china, corona virus in spain, corona virus sevilla

## Qualitative Affective Trust Analysis of Sample of Tweets

Table A13: Qualitative Affective Trust Analysis of Sample of Tweets

Country	Classified as Expression of Affective Trust	Tweet	Mentioned Communicator	Interpretation
AT	No	und kanzler kurz so hat man das starke gefhl er hat innerhalb von zwei jahren eine falsche regierung gebildet die regierung von kanzler kurz vizekanzler kogler natrlich der gesundheitsminister anschober sind mit der corona virus pandemie berfordert [eng.: And Chancellor Kurz, you get the strong feeling that within two years he has formed the wrong government. The government of Chancellor Kurz, Vice Chancellor Kogler, and of course Health Minister Anschober is overwhelmed by the coronavirus pandemic.]	Sebastian Kurz	Does <b>not indicate affective trust</b> , blaming Kurz for <b>forming of bad government</b> that is overwhelmed with covid pandemic. Sentiment is <b>aimed at Kurz</b> .
AT	Yes	unser bundesprsident ist einfach der liebste danke alexander van der bellen [eng.: Our president is simply the sweetest. Thank you, Alexander Van der Bellen.]	Alexander Van der Bellen	Expresses <b>affective trust</b> by showing emotional warmth and <b>appreciation toward Alexander Van der Bellen</b> . The phrase "einfach der liebste" ("simply the dearest") conveys <b>strong positive feelings</b> and personal affection. The trust is <b>directed at Alexander Van der Bellen</b> .

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Table A13 – *Continued from previous page*

Country	Classified as Ex-pression of Af-fective Trust	Tweet	Mentioned Com-municator	Interpretation
DE	No	merkel schwatzt nach was wissenschaftler dies mal richtig behaupten die herden immunität setzt bei diesem wert ein und dann kommt das ausbreitungsgeschehen zum erliegen je mehr ein virus auf eine immune person trifft um so schlechter seine position [eng.: Merkel parrots what scientists, correctly this time, claim: herd immunity begins at this threshold, and then the spread comes to a halt. The more often a virus encounters someone immune, the worse its chances.]	Angela Merkel	Does <b>not express affective trust</b> . Instead, it <b>conveys skepticism or criticism toward Merkel's statements</b> , implying that she is <b>just repeating what scientists say without original insight</b> . The tone is dismissive rather than emotionally approving, so no affective trust is coded. The tweet is <b>directed at Angela Merkel but reflects negative sentiment</b> .
DE	Yes	ich war bisher bekanntermaßen nicht der größte fan von markus söder aber in den letzten tagen hat er einige gute und klare aussagen getan diese hier gehört dazu [eng.: I haven't exactly been the biggest fan of Markus Söder, but in the past few days he has made some good and clear statements, this one included.]	Markus Söder	<b>Expresses affective trust</b> by showing a <b>positive shift in emotional approval</b> toward Markus Söder. The speaker acknowledges past skepticism but highlights recent "good and clear statements," <b>indicating growing confidence</b> and approval. The affective trust is <b>directed specifically at Markus Söder</b> .
DE	Yes	die pk des mit hr wieler war das beste was ich zum thema bisher gehört habe sachlich verständlich ausführlich [eng.: The press conference with Mr. Wieler was the best thing I've heard on the topic so far, factual, clear, and detailed.]	Lothar Wieler	<b>Expresses affective trust</b> through strong emotional approval of Mr. Wieler's press conference. Descriptions such as "the best," "factual," "understandable," and "detailed" <b>convey respect and confidence in his communication</b> and expertise. The affective trust is <b>directed specifically at Mr. Wieler</b> .

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Table A13 – Continued from previous page

Country	Classified as Expression of Affective Trust	Tweet	Mentioned Communicator	Interpretation
ES	Yes	no hay mejor homenaje el emotivo discurso de margarita robles al cerrar al borde del llanto la morgue del palacio de hielo via [eng.: There's no better tribute than the emotional speech by Margarita Robles, on the verge of tears, as the morgue at the Ice Palace was closed.]	Margarita Robles	<b>Expresses affective trust</b> by showing emotional approval and respect for Margarita Robles's heartfelt speech while closing the morgue at Palacio de Hielo. The description "emotivo" and the image of her "al borde del llanto" (on the verge of tears) <b>highlight sincere compassion and leadership during the crisis</b> . The affective trust is <b>directed at Margarita Robles</b> .
ES	No	miguel ngel villarroya jefe del estado mayor de la defensa que comienza su intervencion diciendo que hoy es lunes porque en la guerra no existen los sbados ni los fines de semana todos los das son lunes [eng.: Miguel Ángel Villarroya, Chief of the Defense Staff, begins his speech by saying that today is Monday because in war, there are no Saturdays or weekends, every day is Monday.]	Miguel Villarroya	<b>Highlights a quote</b> from General Miguel Ángel Villarroya, likening the pandemic response to a war effort. While it draws attention to his statement, it <b>does so in a neutral tone</b> without clear emotional approval or endorsement. Therefore, <b>no affective trust is coded</b> , and although the tweet references General Villarroya, it does not convey clear emotional support or confidence.
FR	No	macron a t il pens envoyer une gerbe aux victimes du coronavirus dcdes suite sa gnialis-sime ide d aller faire contaminer des militaires de l arme de l air wuhan [eng.: Did Macron think about sending a wreath to the victims of coronavirus deaths following his brilliant idea to send Air Force soldiers to Wuhan to get infected]	Emmanuel Macron	<b>Expresses negative sentiment</b> and criticism toward Emmanuel Macron, <b>questioning his decisions</b> in a sarcastic and disapproving tone. There is <b>no expression of affective trust</b> ; instead, the tweet conveys distrust or <b>disapproval directed at Macron</b> .

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Country	Classified as Ex-pression of Affective Trust	Tweet	Mentioned Com-municator	Interpretation
FR	Yes	un grand bravo au prfet a raison d interdire l ouverture des marches couverts encore un grand bravo merci mr le prfet bravo au prsi-dent macron au gouvernement et a tout ceux qui se battent contre cette merde du coron-avirus la france l europe et le monde vivront [eng.: A big bravo to the prefect for being right to forbid the opening of covered mar-kets. Another big bravo to President Macron, the government, and all those fighting against this coronavirus mess. France, Europe, and the world will survive.]	Emmanuel Macron	<b>Expresses affective trust</b> through emo-tional approval and gratitude toward Presi-dent Macron. Phrases like "un grand bravo" and "merci" <b>highlight respect and confi-dence in his leadership</b> and efforts during the crisis. The affective trust is <b>directed to-ward Macron</b> .
GB	Yes	for any uk folk wanting to hear advice on covid then bbc is in middle of viewer q amp a with deputy cmo jenny harries nice clear honest sounding advice more like this plz re-gional too let ppl ask questions give clear and honest answers	Jennifer Harries	<b>Expresses affective trust</b> by showing emo-tional approval and appreciation for Deputy Chief Medical Officer Jenny Harries's clear and honest communication during a BBC viewer Q&A on COVID-19. The positive de-scriptors "nice clear honest sounding advice" and the request for more of the same indicate <b>confidence in her leadership and commu-nication style</b> . The affective trust is <b>directed at Jenny Harries</b> .

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Table A13 – *Continued from previous page*

Country	Classified as Ex-pression of Affective Trust	Tweet	Mentioned Com-municator	Interpretation
GB	No	boris johnson was admitted into hospital last night for his coronavirus symptoms it was a precautionary measure not an emergency but you can get the full story on the new and weather update on the breakfast show	Boris Johnson	Provides <b>factual information about Boris Johnson's hospital admission</b> related to coronavirus symptoms. It <b>does not express affective trust</b> or emotional approval, as it simply reports events without evaluation. Therefore, no affective trust is coded, and no specific person is the target of emotional sentiment.
GB	Yes	rishi sunak is seriously impressive in incredibly uncharted waters hes been unwavering composed and reassuring the next pm	Rishi Sunak	<b>Expresses affective trust</b> by conveying emotional approval and confidence in Rishi Sunak's leadership during a crisis. Words like "seriously impressive," "unwavering," "composed," and "reassuring" <b>highlight perceived calmness and competence</b> , signaling trust in his ability to lead effectively. The affective trust is <b>directed at Rishi Sunak</b> .
GB	Yes	sending best wishes to boris johnson admitted for coronavirus testing this evening hope he pulls through for all his criticisms he s done a sterling job so far	Boris Johnson	<b>Expresses affective trust</b> by showing emotional support and appreciation for Boris Johnson despite prior criticisms. Phrases like "sending best wishes" and "he's done a sterling job so far" <b>indicate respect and confidence in his efforts</b> during the crisis. The affective trust is <b>directed at Boris Johnson</b> .

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Table A13 – *Continued from previous page*

Country	Classified as Ex-pression of Affective Trust	Tweet	Mentioned Communicator	Interpretation
IT	No	inca news emergenza coronavirus il presidente del consiglio giuseppe conte ha firmato il nuovo dpcm recante ulteriori misure in materia di contenimento e gestione dell'emergenza epidemiologica da covid sull'intero territorio [eng.: News coronavirus emergency: The Prime Minister Giuseppe Conte has signed the new decree containing further measures for the containment and management of the COVID epidemiological emergency across the entire territory.]	Giuseppe Conte	<b>Reports on Prime Minister Giuseppe Conte signing a new decree</b> with measures to contain and manage the COVID-19 emergency across the country. <b>It does not convey emotional approval or affective trust</b> and thus no affective trust is coded. The tweet is informational without an emotional target.
IT	Yes	oggi il presidente conte ha fatto le condoglianze ai familiari delle vittime del coronavirus lui si che sa come ci si deve comportare anche noi [eng.: Today President Conte offered condolences to the families of the coronavirus victims, he truly knows how one should behave. So should we.]	Giuseppe Conte	<b>Expresses affective trust</b> by showing emotional approval of President Conte's compassionate behavior in offering condolences to the families of coronavirus victims. The phrase "lui si che sa come ci si deve comportare" ("he really knows how one should behave") <b>signals respect and confidence in his leadership</b> and conduct during the crisis. The affective trust is <b>directed at President Conte</b> .

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Country	Classified as Ex-pression of Affective Trust	Tweet	Mentioned Com-municator	Interpretation
IT	Yes	la nomina del dott angelo borrelli capo dipartimento della a commissario straordinario per lemergenza certamente una buona notizia perche sapr assicurare e mettere in campo la risposta adeguata [eng.: The appointment of Dr. Angelo Borrelli, Head of the Department, as Extraordinary Commissioner for the emergency is certainly good news because he will be able to ensure and implement an adequate response.]	Angelo Borrelli	<b>Expresses affective trust</b> by showing emotional approval and confidence in Angelo Borrelli's appointment as emergency commissioner. The phrase "certamente una buona notizia" <b>signals positive sentiment</b> , and the expectation that he will "assure and implement an adequate response" <b>reflects trust in his crisis leadership</b> . The trust is <b>directed at Angelo Borrelli</b> .