Supplementary Material

This document provides detailed information on the list of interviews conducted (Appendix 1), as well as the coding scheme used to analyse the role of parliamentary officials in public engagement (Appendix 2). It supplements the methodological section of the article by enhancing transparency.

Appendix 1. Interviews

Interview ID	Role	Country	Date
1	Official	Portugal	18.01.2019
2	Official	Portugal	18.01.2019
3	Expert	Austria	22.09.2018
4	MP	Portugal	22.02.2019
5	MP	Portugal	08.03.2019
6	Official	Austria	24.09.2019
7	MP	Portugal	14.03.2019
8	MP	Portugal	24.01.2019
9	Official	Austria	24.09.2018
10	Expert	Portugal	22.01.2019
11	Expert	Portugal	06.02.2019
12	Official	Austria	24.09.2018
13	MP	Austria	10.10.2018
14	MP	Portugal	05.02.2019
15	MP	Portugal	31.01.2019
16	Party Official	Austria	05.10.2018
17	Official	Austria	24.09.2018
18	Official	Austria	28.09.2018
19	Expert	Austria	17.09.2018
20	Expert	Austria	18.09.2018

21	Official	Portugal	01.02.2019
22	Official	Portugal	24.02.2019
23	Official	Portugal	18.01.2019
24	Official	Portugal	01.12.2021
25	Official	IPI	07.12.2021
26	Official	IPI	13.12.2021
27	MP	UK	15.11.2010
28	MP	UK	17.11.2010
29	Official	UK	13.10.2010
30	Official	UK	15.11.2010
31	Official	UK	17.11.2010
32	Official	UK	26.10.2010
33	Official	UK	13.10.2010
34	Official	UK	15.11.2010
35	Official	UK	04.11.2010
36	Official	UK	04.11.2010
37	Official	UK	04.11.2010

Appendix 2. Coding scheme

A. Staff roles in public engagement

Guarantor of Institutional Legitimacy	• Stopping bad ideas from politicians • Balancing Openness and Institutional protection • Designing inclusive tools, activities, initiatives • Ensuring strategic neutrality in communication
Strategic Decision-Maker & Coordinator	• Strategic agenda-setting • Presence/participation in derisory bodies • Alignment of political and administrative goals • Translation of strategy into operational planning • Coordination across departments and teams • Involvement in setting long-term engagement strategies
Institutional Innovator	• Idea generation • Proactive reform advocacy • Advocacy for digital innovation and modernization
Knowledge Facilitator	• Retrieve of information and best practices, • Promoting inter-parliamentary cooperation • Partnering with civil society • Inquiry and benchmarking • Anticipation of institutional constraints • Facilitating internal consensus and common ground
Evaluator and Monitor	• Assessing the outcomes of engagement activities • Data monitoring and user-centric measures • Monitoring public response and institutional follow-up • Internal and external consultation
Operational Manager	• Managing existing instruments and tools • Infrastructure maintenance • Content, message, and reputational management • Execution of public engagement initiatives • Project oversight and management • Delivery of tools, initiatives and activities

B. Structural conditions shaping officials' roles:

Positively (enabling conditions):	• Collaborative dynamics with elected officials • Professional and parliamentary networks • Supportive internal culture, clear agenda and mandates for public engagement
Negatively (constraining conditions)	• Capacity and resource constraints • Lack of training or expertise • Lack of political will • Institutional Boundaries and resistance to change • Invisibility and lack of recognition