

Table A. Demographic Characteristics of Participants

Participant Code	Gender	Age	Profession	Country	City of residence	The year of Arrival in Türkiye
M1	Male	25	Student	Palestine	Kocaeli	2018
M2	Female	47	Academician	Kazakhstan	Erzincan	2019
M3	Male	33	Visual Communication Designer	Kyrgyzstan	İstanbul	2012
M4	Female	20	Student	Bulgaria	İstanbul	2023
M5	Female	28	Student	Syria	İstanbul	2020
M6	Female	34	Housewife	Turkmenistan	İzmir	2018
M7	Male	28	Student	Ethiopia	Kocaeli	2017
M8	Female	34	Journalist	Chechnya	Konya	2015
M9	Female	33	Beauty Expert	Turkmenistan	Kocaeli	2018
M10	Female	24	Student	Azerbaijan	Kocaeli	2024
M11	Female	28	Journalist	Kazakhstan	İstanbul	2014
M12	Female	39	Student	Kyrgyzstan	İstanbul	2013
M13	Male	26	Student	Palestine	Kocaeli	2017
M14	Male	30	Journalist	Republic of Chad	İstanbul	2014
M15	Male	34	Overseas Export Sales Manager	Kyrgyzstan	Kocaeli	2011
M16	Male	27	Student	Ethiopia	Ankara	2021
M17	Female	35	Journalist	Azerbaijan	İstanbul	2005

M18	Female	47	Hairdresser	Iran	Kocaeli	2021
M19	Female	22	Student	Turkmenistan	Kocaeli	2022
M20	Female	40	Teacher	Russia	İstanbul	2007
M21	Female	57	Retired	Iran	Kocaeli	2022
M22	Female	25	Student	Palestine	Kocaeli	2018
M23	Female	24	Student	Kyrgyzstan	Kocaeli	2023
M24	Female	20	English Teacher	Tunisia	Kocaeli	2013
M25	Male	57	Overseas Merchant Ship Captain	Iran	Kocaeli	2022
M26	Male	20	Student	Turkmenistan	Kocaeli	2023
M27	Male	21	Student	Russia	İstanbul	2016

Table B. Themes and Codes

THEMES	CODES	
ACCESS AND USAGE	Frequency of Use	Frequently
		Every day
		At certain times of the day
	Intended Use	Communication and Messaging
		Social media
		Work and Education
		Entertainment
		Access to Services
		Job Search
BARRIERS TO ACCESS	Internet Access Problem	
	Electricity Outage	
	No Barriers at all	
	Inconvenient Location	

	Financial Distress
TRUST AND SAFETY	Self Confidence
	Anxiety
	Not Feeling Safe
	Cautious Behaviour
IMPACT ON INTEGRATION	Adaptation to the Environment
	Helping to Improve Communication Skills
	Developing Language Skills
	Remote Working Opportunity
	Making Daily Life Easier
DIGITAL COMPETENCE	Language Deficiency
	System Problems
	Lack of Information