

Supplementary Material: Internet Skills Scale Measures (van Deursen et al., 2014, 2016)

Skill Area	Item
<i>Operational</i>	I know how to open downloaded files
	I know how to download/save a photo I found online
	I know how to use shortcut keys (e.g. CTRL-C for copy, CTRL-S for save)
	I know how to open a new tab in my browser
	I know how to bookmark a website
	I know where to click to go to a different webpage
	I know how to complete online forms
	I know how to upload files
	I know how to adjust privacy settings
	I know how to connect to a WIFI network
<i>Information Navigation</i>	I find it hard to decide what the best keywords are to use for online searches
	I find it hard to find a website I visited before
	I get tired when looking for information online
	Sometimes I end up on websites without knowing how I got there
	I find the way in which many websites are designed confusing
	All the different website layouts make working with the Internet difficult for me
	I should take a course on finding information online
	Sometimes I find it hard to verify information I have retrieved
<i>Social</i>	I know which information I should and shouldn't share online
	I know when I should and shouldn't share information online

	I am careful to make my comments and behaviours appropriate to the situation I find myself in online
	I know how to change who I share content with (e.g. friends, friends of friends or public)
	I know how to remove friends from my contact lists
	I feel comfortable deciding who to follow online (e.g. on services like Twitter or Tumblr)
<i>Creative</i>	I know how to create something new from existing online images, music or video
	I know how to make basic changes to the content that others have produced
	I know how to design a website
	I know which different types of licences apply to online content
	I would feel confident putting video content I have created online
	I know which apps/software are safe to download
	I am confident about writing a comment on a blog, website or forum
	I would feel confident writing and commenting online
<i>Mobile</i>	I know how to install apps on a mobile device
	I know how to download apps to my mobile device
	I know how to keep track of the costs of mobile app use