

1 Supplementary Material

2 1. Case Study Interview Guidelines with Makers

3 A. ABOUT MAKERS

- 4 1. Can you tell me a bit about your personal trajectory/history of how you became a Maker?
- 5 2. Why did you decide to join the lab/Maker space/Maker Faire?
- 6 3. What kind of activities do you do in that lab/Maker space/Maker Faire?
- 7 4. How do you develop your skills and competences as a Maker? Can you describe your learning journey?
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 5. Do you experience that Makers learn from each other and share their knowledge? How would you describe the learning process in your lab/Maker space/Maker Faire? Can you give some examples?
- 10 6. Do you have contact with other Makers? To what extent do you feel part of a Maker community?
- 117. How important is openness for you? And how does it related to your activities as a Maker? What does12e.g. open source mean in your context?

13 **B. ABOUT MAKER SPACES**

- 8. What kind of engagement and participation modalities are offered in your Maker community? Do you
 miss anything? Any offers that you would like to see in the future?
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 9. In what way do you see the lab/Maker space/Maker Faire contributing to a change in production,
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 logistics and supply chains? Can you describe some examples?
- 18 10. What is the optimal mix of activities in virtual and physical spaces to stimulate the production andsharing of knowledge?
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 11. Did you have to deal with any ethical dilemmas as a Maker yourself or did you experience it within
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22 C. CREATING VALUE/IMPACT

- 23 12. Do you have any social ambitions and/or commercial ambitions? Could you describe them a bit?
- 13. In case there is commercial ambition: how do you generate revenue as a Maker? Do you e.g. use anyonline platforms as a marketplace to sell your products?
- 26 14. Do you see any environmental impact of your work in the lab/Maker space/Maker fair?
- 27 15. Is privacy and data protection an issue for you and in what ways?
- 28 16. Have you (or your Maker group) been approached by companies for some sort of collaboration?
- 17. Do you have experience with any regional/national or European norms and regulations? Did these
 norms and regulations stimulate or hamper your activities as a Maker? Any examples?
- 31 18. Would you like to add something that you missed in the questions?



32 2. Case Study Interview Guidelines with Makerspace Manager(s)

33 A. Organisation

- 1. Please describe briefly the history of your lab/Maker space/Maker Faire? How was it set up?
- 35 2. What is the vision and main goals of the lab/Maker space/Maker Faire?
- 36 3. Please describe briefly the history of your lab/Maker space/Maker Faire? How was it set up?
- 37 4. What is the vision and main goals of the lab/Maker space/Maker Faire?
- 5. What are your organisational structures and the decision making processes in your lab/Maker space/Maker Faire? (rules, coordination, agreements, etc. they might be formal as well as informal)
- 40 6. What business model does the lab/Maker space/Maker Faire employ? (sources of income, services 41 for a fee, membership fees, educational offerings etc.)
- 42 7. Do any norms or regulations such as intellectual property, health or safety regulations on local, 43 regional, national or European level hamper or stimulate the development of your lab/Maker fair?
- 44 8. Do you have opportunities to influence such policies and regulations?
- 45 9. What is the role of openness and sharing in your lab/Maker space/Maker Faire?
- 46 10. What is the role of openness and sharing in your collaborations with <u>external</u> organisations (e.g. companies, CSOs)? Have you experienced moments where your collaborations were in conflict with your attitude towards open source?
- 49 11. Can you think of any examples related to privacy and data protection in your lab/Maker space/Maker?
- 50 12. Is there a gender balance in your case? If not, what might be the reasons? Are there any measures to 51 promote gender equality? Can you recommend female Makers for an interview?

52 **B. Peer & Collaborative Behaviours**

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 13. What are the motivations that drive people to come to your lab/Maker space/Maker fair? Can you
 54 mention some of their most prominent activities? What do you know about the people who leave the
 55 lab/Maker space/Maker fair?
- 56 14. Can you mention some engagement activities (courses, competitions, showcasing ...) that worked very
 57 well and others that didn't work?
- 58 15. Do you experience that Makers learn from each other? Can you tell whether they influence each 59 other? Can you provide some examples? (collaborative learning)
- 60 16. Are you aware of Makers with social ambitions and/or commercial ambitions in your lab? If so, can61 you name cases we can contact?
- 62 17. Does the lab/Maker space/Maker Faire stimulate commercialisation of products by its members?
- 63 **C. Value Creation & Impact**



- 64 18. What is the economic impact or economic potential of your Maker community in your region? E.g. job 65 creation, start-ups, etc.
- 66 19. Do you know any Makers that have been contacted by companies?
- What do you think is the social value in the lab/Maker space/Maker Faire (e.g. Democratization of
 access to technology, Education, Empowerment, Inclusion, Public engagement through mobile Fab
 Labs / other dissemination activities)
- Are you actively approaching target groups of marginalised or vulnerable persons such as migrants,
 children, disabled or refugees?
- 72 22. Can you think of any environmental impacts of your Maker community? e.g.
- a) Which materials do you provide (reusable, biodegradable)?
- b) Transport (e.g. consider online 3d printing) do you know Makers who produce stuff that would have
 to be shipped otherwise)
- 76 c) Energy efficiency of equipment; Waste managemen
- 77 23. Would you like to add something that you missed in the questions?