

**Supplementary File:**

Sample interview guide with municipal officials guides

**Table A1.** Interview guide with municipal officials

Main questions	Supplementary questions
<b>Introduction</b>	
- (Do you admit that this interview is recorded and used for research purposes?)	
- Could you introduce yourself and your role in the municipality?	- What do you work with?
<b>Food platforms as a phenomenon take place</b>	
- How has the increased use of food platforms been noticed in the municipality?	- How has it affected the use of infrastructure and public spaces?
- When was the first time food platforms and food couriers were discussed in your department?	- How did the question come about? - Did the question come from a political point of view or through residents' complaints or some type of development and innovation work, or did it come from another administration or department within the municipality? - Did it become relevant for you to act?
<b>The municipality's current work with food platforms and food delivery services</b>	
- How has the issue of the increased use of food platforms for food purchases and home delivery developed in the municipality?	- Have you divided the phenomenon into different issues that affect different parts of the municipality? - Is there any part of the municipality that monitors the overall development of food platforms and the digitalization of food supply?
- What concepts do you use to define the phenomenon?	- Food platforms, the "Last mile" industry, the home delivery sector, food couriers, gig workers in food, food delivery apps, q-commerce, cloud kitchens, ghost kitchens, dark kitchens, etc...
- Does the municipality collaborate with other actors on the development of food platforms and home deliveries of food?	- E.g. national authorities, other municipalities, regions, county administrative boards, interest groups (e.g. business associations, trade unions and consumer organisations)? - Or with platform companies?

	<ul style="list-style-type: none"> <li>- If not, do you have any collaboration that touches on digitalization in food supply in general?</li> </ul>
<b>Urban planning for a just distribution of resources, services and opportunities</b>	
<ul style="list-style-type: none"> <li>- What challenges and opportunities do you see with the increased use of food platforms for home food delivery?</li> </ul>	<ul style="list-style-type: none"> <li>- For example, for the municipality's attractiveness, quality of life, accessibility, health, climate and environment.</li> </ul>
<ul style="list-style-type: none"> <li>- Do you see any risks or conflicts regarding the food couriers' use of the city's infrastructure and public environments?</li> </ul>	<ul style="list-style-type: none"> <li>- For example, when it comes to the food couriers' gathering places, parking outside restaurants, charging electric bikes/mobiles, etc.</li> <li>- Or around the establishment of specialized restaurants such as ghost kitchens and sorting facilities.</li> <li>- Do you see that it affects a just development of the city?</li> </ul>
<ul style="list-style-type: none"> <li>- Does the municipality have any tools to influence the development towards increased use of digital services for households' supply of food and other goods?</li> </ul>	<ul style="list-style-type: none"> <li>- What tools are there?</li> </ul>
<ul style="list-style-type: none"> <li>- How does the municipality work on justice aspects when it comes to the digitalisation of trade and services?</li> </ul>	<ul style="list-style-type: none"> <li>- For example, how to ensure that all residents have access to basic services?</li> </ul>
<ul style="list-style-type: none"> <li>- Are there any tools that you see that you lack or areas where you feel that the municipality is inadequate today?</li> </ul>	
<b>Future needs/challenges/opportunities</b>	
How do you see the future of food platforms and the home delivery sector?	<ul style="list-style-type: none"> <li>- Will this sector grow?</li> <li>- Will it change our eating habits?</li> <li>- Will it affect the city?</li> <li>- Will this be an important issue for municipalities to relate to in urban planning processes? Or in the formulation of policy documents in food, freight transport, climate, etc.</li> </ul>
<ul style="list-style-type: none"> <li>- Have you been involved in discussing desirable future images around the development of food platforms and food delivery services?</li> </ul>	<ul style="list-style-type: none"> <li>- Have you heard of any good examples from other cities?</li> <li>- For example, cooperative bicycle courier companies or other initiatives that seek to contribute to the local community by strengthening local networks between traders, couriers and consumers.</li> </ul>
<ul style="list-style-type: none"> <li>- What knowledge do you think will be needed to meet future developments in digitalized food supply?</li> </ul>	
<b>Conclusion</b>	

<ul style="list-style-type: none"><li>- Would you like to recommend a person within the municipality, or externally, who may be interesting to interview for the research project?</li></ul>	Is there anything you would like to add?
--	--