

Appendix

Case study A	
Interview No.	Role of the interviewee/institution
1	Resident (youth in a neighbourhood office)
2	Resident (youth in a youth centre)
3	Resident (youth working for an educational mentoring programme)
4	Resident (youth in a career and social support centre)
5	Resident (youth in a school)
6	Resident (youth in a sports club)
7	Resident (youth in a youth centre)
Case study B	
Interview No.	Role of the interviewee/institution
1	Municipal official (teacher, public school; member of the Integration Council)
2	Civil society actor (volunteer, local NGO)
3	Municipal official (head of Department for School Administration, Culture, Sport and Integration)
4	Civil society actor (migration services, welfare organisation)
5	Civil society actor (speaker of a religious organisation)
6	Civil society actor (director of an adult education centre)
7	Resident
Case study C	
Interview No.	Role of the interviewee/institution
1	Civil society actor (pharmacist)
2	Civil society actor (employee of a welfare organization)
3	Civil society actor (educational/family centre)
4	Municipal official (anti-discrimination office in schools)
5	Civil society actor (family centre, neighbourhood meeting place, welfare organization)
6	Municipal official (neighbourhood coordination, public administration)

7	Municipal official (social planning department/integration office, public administration)
8	Municipal official (primary school head, public school)
9	Civil society actor (social worker, welfare organization)
10	Civil society actor (social worker, welfare organization)
11	Civil society actor (neighbourhood meeting place, welfare organization)
12	Civil society actor (daycare centre, welfare organization)
Case study D	
Interview No.	Role of the interviewee/institution
1	Civil society actor (social counselling for refugees, welfare organization)
2	Civil society actor (speaker of a religious organisation)
3	Civil society actor (neighbourhood management, welfare organization)
4	Civil society actor (refugee centre, welfare organization)
5	Civil society actor (neighbourhood management, welfare organization)
6	Civil society actor (volunteer, local MSO)
7	Civil society actor (local NGO, welfare organization)
8	Municipal official (neighbourhood management, public administration)
9	Civil society actor (job market service provider, local NGO)
10	Municipal official (daycare centre, public administration)
11	Civil society actor (volunteer coordination, welfare organization)
12	Civil society actor (youth migration service, local NGO)
13	Civil society actor (researcher, university research project)
14	Civil society actor (volunteer, local NGO)
15	Municipal official (head of a public primary school)
16	Resident
Case study E	
Interview No.	Role of the interviewee/institution
1	Municipal official (managing director, municipal housing company)
2	Municipal official (school head, public school)

3	Civil society actor (project coordinator, local NGO)
4	Municipal official (neighbourhood management, public administration)
5	Municipal official (manager, municipal youth centre)
6	Municipal official (integration officer, public administration)
7	Civil society actor (volunteer, local NGO)
8	Civil society actor (speaker of a religious organisation)
9	Civil society actor (employee of a family centre, welfare organization)
10	Municipal official (local police officer)
11	Civil society actor (volunteer, local NGO)
12	Municipal official (language and cultural mediator, public administration)

Case study F

Interview No.	Role of the interviewee/institution
1	Civil society actor (youth social worker, local NGO)
2	Civil society actor (member of a MSO project, MSO)
3	Municipal official (social planner, public administration)
4	Civil society actor (migration counsellor for adult immigrants, NGO)
5	Civil society actor (member of an association of different companies, local NGO)
6	Municipal official (employee, public administration)
7	Resident
8	Civil society actor (volunteer, local MSO)
9	Resident
10	Resident
11	Resident

Case study G

Interview No.	Role of the interviewee/institution
1	Municipal official (team member of an urban development programme, public administration)
2	Municipal official (team member of an urban development programme, public administration)
3	Civil society actor (volunteer, local NGO)

4	Municipal official (researcher for an urban development programme, public administration)
5	Municipal official (area manager for an urban development programme, public administration)
6	Municipal official (employee, public administration)
7	Civil society actor (social worker, local NGO)
8	Resident
9	Resident
10	Resident
11	Resident
12	Resident
13	Municipal official (employee, public administration)
14	Resident
15	Resident
Case study H	
<i>Interview No.</i>	<i>Role of the interviewee/institution</i>
1	Municipal official (head of the Social Counselling for Refugees department, public administration)
2	Municipal official (neighbourhood management, public administration)
3	Municipal official (integration officer, public administration)
4	Civil society actor (social worker, welfare organization)
5	Civil society actor (project manager, local NGO)
6	Civil society actor (language mediator, local NGO)
7	Municipal official (managing director of the migrant council, municipal committee)
8	Civil society actor (volunteer, local NGO)
9	Municipal official (neighbourhood management, public administration)
10	Civil society actor (manager of a refugee centre, welfare organization)